# Feature Name Online Payment

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 6.5.17 | | | |
| **Use Case Name:** | Pay bill online | | | |
| **Created By:** | Gunardi Saputra | | **Last Updated By:** |  |
| **Date Created:** | 2018-09-20 | | **Last Revision Date:** |  |
| **Actors:** | | Primary: Guest | | |
| **Description:** | | Guest can pay bill online | | |
| **Trigger:** | | Guest want to pay bill online | | |
| **Preconditions:** | | 1. Guest already log in 2. Choose paycheck history | | |
| **Postconditions:** | | 1. Guest can make the payment 2. Balance - payment amount | | |
| **Normal Flow:** | | 1. Guest choose payment menu 2. Guest choose payment due 3. Guest choose pay due 4. Guest choose total balance 5. Guest choose payment option 6. Guest enter payment information 7. Guest choose confirmation 8. Guest choose yes to confirm 9. Payment done | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | 3a. In the normal form step 3   1. If the Guest choose not to pay now 2. Guest can choose cancel to go back to payment menu. | | |
| **Exceptions:** | | 4a. In the normal form step 4   1. If the Guest skip choosing total balance 2. System will show message to choose total balance.   5a. In the normal form step 5   1. If the Guest skip choosing payment option 2. System will show message to choose one of the payment option. | | |
| **Includes:** | | n/a | | |
| **Frequency of Use:** | | 50 per day | | |
| **Special Requirements:** | | n/a | | |
| **Assumptions:** | | Guest understand English and follow the message instruction. | | |
| **Notes and Issues:** | | n/a | | |